

**For those struggling to pay special ward tax / metropolitan tax (residence tax) due to the novel coronavirus**

We are offering advice to those who are struggling to pay special ward tax / metropolitan tax (residence tax) due to the effect of the coronavirus. If this is the case for you, please contact us for a consultation.

Presently, under the government's request to refrain from going out, we are asking citizens to avoid coming into the office and to instead contact us by phone, letter or email where possible. For inquiries, please refer to the following table.

**Contact details for Residents Affairs Department Tax Payment Divisions**

	Area of residence	Office	TEL
For those who are in arrears of payments for fiscal year Heisei 31 (Reiwa 1)	All areas	Tax Collection Promotion Section, Tax Payment Division	03-5744-1205
For those who are in arrears of payments before fiscal year Heisei 30	Omori, Sanno, Magome, Chuo, Ikegami, Heiwajima	Tax Payment Division Omori	03-5744-1200
	Minemachi, Den-enchofu, Unoki, Yukigaya, Chidori, Kugahara, Senzoku, Ishikawa-cho, Nakaikegami, Kamiikedai	Tax Payment Division Chofu	03-5744-1201
	Kamata, Kojiya, Haneda, Haginaka, Rokugo, Yaguchi, Shimo-Maruko, Tamagawa	Tax Payment Division Kamata	03-5744-1202
	Outside of Ota City	Tax Payment Division Outside of Ota City	03-5744-1203

For those in arrears of payment of Special Levy ( <i>tokubetsu choshu</i> ).	Tax Payment Division Special Levy	03-5744-1175
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**Postal address for inquiries via post**

Residents Affairs Department Tax Payment Division, Ota City Office  
Kamata 5-13-14, Ota-ku, 144-8621

**For inquiries via email:** [https://www.city.ota.tokyo.jp/cgi-bin/form\\_enq/formmail.cgi?d=nozei](https://www.city.ota.tokyo.jp/cgi-bin/form_enq/formmail.cgi?d=nozei)